Metro-North Railroad

CAREER OPPORTUNITY

ASSISTANT DIRECTOR TECHNICAL SUPPORT

Location: Stamford - M of E **Post Date:** 8/7/09
Reference #: 004815
Grade: G **Salary Range:** $72,926 / Mid: $91,158 / Max: $109,390 **Close Date:** 8/27/09

OPENING

MTA Metro-North Railroad, an organization with a vital role in the economy of New York State and Connecticut, is a subsidiary agency of the Metropolitan Transportation Authority (MTA), the largest such authority in the United States. Metro-North is a dynamic organization with a strong focus on customer service, safety, new technologies, and service expansion. With a staff of approximately 5,900 people, Metro-North serves more than one million customers per week over 384 miles of rail that link historic Grand Central Terminal (GCT) in New York City and 120 stations in New York State and Connecticut. Metro-North rewards employee resourcefulness, encourages innovation and offers excellent job opportunities in a challenging and diverse environment.

POSITION OBJECTIVE

As the Assistant Director-Technical Support, you will be responsible for providing supervisory, administrative, and technical direction to technical specialists who oversee work on rolling stocks of New Haven line, to ensure compliance with applicable laws and regulations and provide reliable and comfortable service to Metro-North's passengers.

RESPONSIBILITIES

Direct HVAC Group and New Haven Tech Support staff in achieving corporate SBP goals of Safety, MDBF and Equipment Availability

Conduct feasibility and analytical studies related to the equipment Preventative Progressive Maintenance Plan.

Direct the activities of the technician staff in the analysis of equipment performance and institute corrective action.

Develop and prepare Tech Support personnel for career growth and future challenges.

Incorporate and integrate new fleets and technologies supporting Maintenance of Equipment performance objectives.

REQUIRED QUALIFICATIONS

In-depth Knowledge of railroad or other transportation related Maintenance of Equipment operations.

Working knowledge of railcar reliability performance, trend development analysis and troubleshooting of system and equipment.

Working knowledge of HVAC maintenance practices.

Knowledge of Engineering principles as applied to equipment designs.

Experience in the inspection and maintenance of Electric and Diesel railcar.

Excellent communication, interpersonal and leadership skills

Strong organizational, project management and inter-department management.

Familiarity with equipment Diagnostics software and Microsoft Office Suite computer programs and/or comparable applications.

General knowledge of FRA and other safety rules and regulations related to rolling stock.

Must have a valid driver's llcense.

REQUIRED EDUCATION/EXPERIENCE

High School Diploma or General Equivalency Degree (GED) required.

Bachelor's Degree in Electrical Engineering, Technology or Mechanical Engineering required. Demonstrated equivalent experience, education and/or technical credentials may be considered in lieu of degree.

Minimum seven (7) years of experience in the servicing and maintenance of railcar systems.

Minimum Five (5) years experience managing a support staff.

OTHER INFORMATION
This is a safety sensitive position and subject to toxicological testing.

SELECTION CRITERIA
To be selected for a position, an applicant must: (1) meet the minimum requirements in the job posting, (2) pass a written examination (if applicable), (3) satisfy a background investigation (which includes credit, if applicable), and (4) pass an oral interview, during which the interviewers will further evaluate the applicant's qualifications for the position. Because the selection process is competitive, not all qualified applicants are granted an interview. Metro-North may also require the applicant to undergo a physical ability test, and, if the Company extends a conditional offer, may require him or her to undergo a medical examination, which may include toxicological testing.

For applicants who are current employees, you must be in active service and have worked in your present position for at least one year to be eligible to apply for a posted position. In addition, Metro-North employees are also subjected to an internal investigation, which includes an evaluation of their safety and discipline records, their performance assessments, and of their time and attendance records (including early quits and late starts) for the preceding 30 months. During the 30 month review period, the maximum number of occurrences allowed is 15, and the maximum number of patterns allowed is 8. (An "occurrence" is any absence or consecutive absences of four or more hours, and a "pattern" is an absence preceding or following rest days, holidays, vacation days, etc.) For employees with fewer than 30 months of service, the entire period of their employment is reviewed, and the maximum allowable number of incidents is pro-rated. Absences excused in accordance with Company Operating Procedures are not included for purposes of assessing whether attendance is satisfactory. If occurrences and/or patterns exceed the maximums allowed, the employee's attendance is deemed unsatisfactory, and he or she is disqualified from further consideration, even if he or she has not been previously warned about his/her attendance.

We offer a competitive salary and a comprehensive benefits package.
Note: Applications received after the application deadline may not be considered. If interested, please apply online at

www.mta.info

MTA Metro-North Railroad is an Equal Opportunity Employer